USE YOUR NEW CIGNA ID CARD AT THE PHARMACY



To access your pharmacy benefits.

You should have recently received, or will soon receive, a new Cigna ID card in the mail. We want to remind you of some important information about your new ID card.

- Use your new ID card every time you fill a prescription. It has important information on it that the pharmacy needs to process your prescription.
- > Throw away your old ID card once you receive your new ID card.
- > Your pharmacists will need to use the BIN, PCN, and Rx Group number on your ID card to access your benefits and process your claim.
- If you forget your ID card, you can access it using the myCigna® app. You can also download and print a temporary Cigna ID card from the myCigna website.
- Remind your pharmacy to update their files. If a claim is denied, ask the pharmacy if they used the correct BIN and PCN numbers:
 - $\bullet \, \textbf{BIN} 017010$
 - **PCN** 0518GWH

myCigna.com	Tiered Benefits Cigna Health and Life Insurance Co. Coverage Effective Date: MM/DD/CCYY Group: 1234567 Issuer (80840) ID: Member Num Name: Member Name Long PCP: PCP Name PCP Name Ln2 PCP Phone: PCP Phone ABC Company RxBIN XXXXX RxPCN XXXXXXX RxGroup 1234567	Open Access Plus No Referral Required PCP Visit Tier 1\$15/20 Specialist Tier 1\$15/25 Hospital ER \$50 Urgent Care \$25 Vision Yes Rx \$10/20%/40%/10% Rx Individual Deduc\$50
		NMCWERC

Questions?

Call the number on your new Cigna ID card. You can also chat with us online on the **myCigna** website, Monday–Friday, 9:00 am–8:00 pm EST.





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